

**Subject: Lobby Renovation**

Dear Valued Guests,

We here at Katathani hope this letter finds you well, we greatly appreciate your continued support to us.

We would like to inform you about the upcoming development that will temporarily affect the availability of our Thani Wing lobby. In our ongoing efforts to enhance your experience, we will be carrying out renovations and improvements to the Thani Wing lobby area. As a result, **the Thani Wing lobby will be closed from the 01<sup>st</sup> September 2023 until the 25<sup>th</sup> September 2023.**



However, please rest assured that your comfort and convenience remain our utmost priority. During this period, we have arranged for a seamless transition by relocating our services to the Melon shop located next to the Thani Wing lobby. Our dedicated staff will be standing by 24hrs, the melon shop will serve as your point of contact to conduct your check out or for any assistance and inquires during your stays. Other facilities including the Bhuri Wing Lobby will remain operational as usual. There will be no impact on the surrounding areas as we will completely block off the closed sections, including adjacent rooms. Noise disturbance will be minimal and limited to the initial 3 days.

We understand that changes like these can sometime be inconvenient, and we would like to sincerely apologize for the disruption this may cause you. If you have any questions or require further information regarding the temporary closure and relocation of the lobby, please kindly contact our service center for assistance.

Yours Sincerely,

Katathani Management Team.